



DADA Quality Policy

Our aim is to provide state-of-the-art services with an independent view and to establish long-term partnerships with our clients. The three main components of our quality policy are a commitment to “customer focus”, a drive for “engagement of people” and to meet the “needs of patients”.

Customer Focus

Clear focus and understanding of the customer needs, provide them with solutions that meet their requirements, ensuring overall customer satisfaction.

Engagement of People

We recognize that our organisation is nothing without our people. Through commitment, motivation, and raising awareness of all employees we want to improve DADA’s business potential.

Needs of Patients

With all services and products we provide, meeting the needs and expectations of patients is the ultimate joint goal of DADA and our customers.

DADA’s management has accepted full responsibility for the understanding and application of its quality policy at all levels and obligations regarding its implementation and maintenance. DADA’s management commits to maintain effective Management Systems and Quality Assurance in accordance with ISO 9001, EU Good Manufacturing Practice guidelines (GMP) and with EU Good Pharmacovigilance Practice (GVP) guidelines.

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